

Better Decision Making for Incapacitated Patients without Surrogates

North Dakota Long Term Care Association
September 21, 2016

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Mitchell Hamline School of Law

Disclosures

Nothing to disclose

Just travel expenses to develop new ATS-AGS Policy Statement on this

Objectives



3:00 – 5:00 pm

ETHICS SESSION

35. Better Decision Making for Incapacitated Patients without Surrogates

Speaker: Thaddeus Mason Pope, Mitchell Hamline School of Law
Content: Roughly 1 in 20 long term care residents lacks capacity and has no available legally authorized decision maker. How can and should LTC facilities and clinicians make treatment decisions for these individuals? This presentation first provides an overview of decision making capacity, surrogate decision making. It then evaluates the mechanisms for medical decision making when neither the patient nor any legally authorized substitute decision maker is available. *Recommended Audience: AI, BC, NF: Administrators, Nursing, Social Workers*

Decision making **capacity**

Surrogate decision making

Mechanisms for medical decision making when neither the patient nor any legally authorized substitute decision maker is available

The challenges of incapacitated patients without surrogates is caused & exacerbated by **the law**

But this is the NDLTCA
"ethics session"

So, while the question of
who is an authorized
decision maker is largely
framed by the law, this is
not a legal presentation

In any case I am **not** licensed in ND

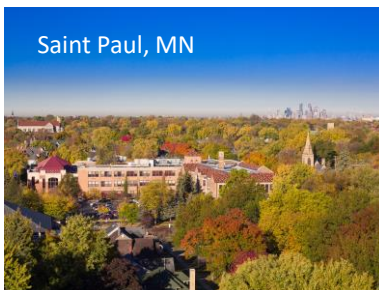


Who is the
speaker?



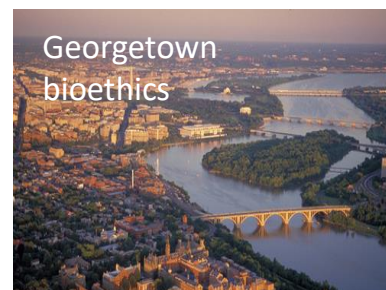
Director, Health Law Institute
Mitchell Hamline School of Law

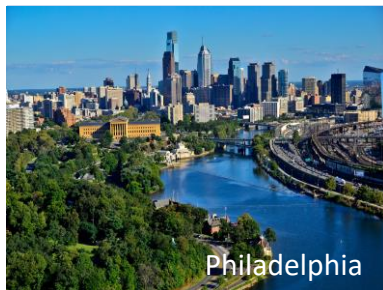
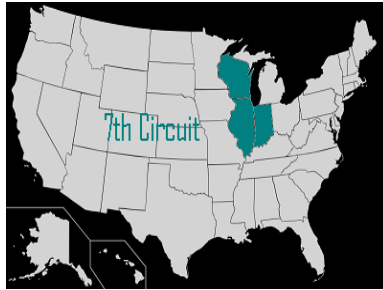
Saint Paul, MN



2012 -
present

Before
that:





I am a **law** professor.
 But I often speak
 and write directly
 to **clinicians**



Roadmap

3:00 PM
to
5:00 PM

7

Foundational
background

1. Informed consent
2. Capacity
3. Substitute decision making

Identifying
the problem

4. Who are “unbefriended”
5. Prevalence and causes

Risks &
solutions

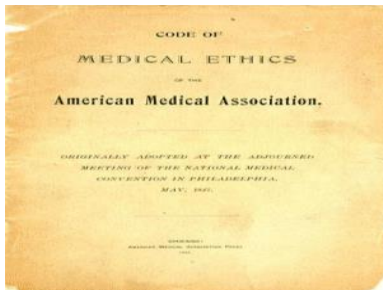
6. Risks & ethical challenges
7. Solutions

**Unit
1 of 7**

**Informed
Consent**

History

1847



Do **NOT** consider patient's "own crude opinions"



1905

Battery

No consent
at all

4 variations

(1) No consent to **any** procedure



Richard Dreyfus



RTD cases 1970s

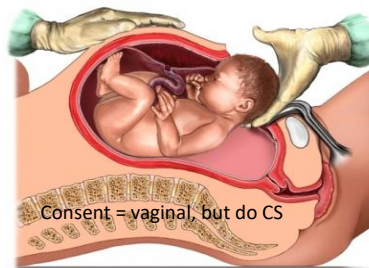
(2) Consent only to **different** procedure

Patient consented to biopsy not removal



Mary Schloendorff

“Every human being of adult years and sound mind has a right to determine what shall be done with his own body”



**Seaton
v.
Patterson**
(Ky. App. 2012)



(3) Same procedure, **different body part**



Mohr v. Williams (Minn. 1905)

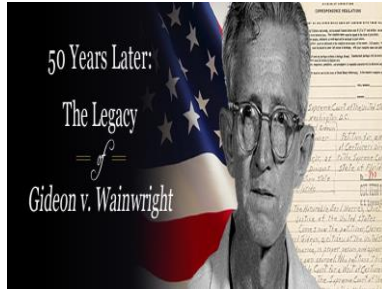
(4) Same procedure, same part, **different doc**

As of **100 years ago**, law required physicians to get consent

It did not yet require that the consent had to be **informed**



1960s



1972



That was just a **historical** sketch, Now, let's look at this **doctrinally**

Comparing battery & informed consent

Battery
PTF: "I did **not** consent to what doc did"

Informed consent
PTF: "I **did** consent ..."

“**BUT** I would not have consented, **if** disclosure had been appropriate [non-negligent]”

Duty

Core complaint:

Physician failed to disclose information

But legally actionable only if physician had a **duty** to disclose that information

Inherent risks from proposed treatment

Probability

Severity

Benefits & risks of each **alternative**

One alternative is doing nothing

ND
reasonable patient standard

Duty measured by **patient** needs

Duty to disclose what would a **reasonable patient** consider important / significant in making this treatment decision

Canterbury v. Spence



1% risk
paralysis

Reasonable
prudent patient
would want to
know that risk

Therefore,
physician has
duty to
disclose it

Duty measured by what
hypothetical
reasonable patient
would deem material,
significant in making
this treatment decision

Unit
2 of 7

Capacity

Distinguish 2
related terms

Competence

Legal determination
(by a court)
Global (all decisions)

Capacity

Clinical determination
Decision specific (**not**
global)

What is capacity

Ability to **understand** the
significant benefits, risks and
alternatives to proposed health
care

Ability to **make and communicate**
a decision.

CHAPTER 23-06.5 HEALTH CARE DIRECTIVES

23-06.5-02. Definitions.

3. "Capacity to make health care decisions" means the ability to understand and appreciate the nature and consequences of a health care decision, including the significant benefits and harms of and reasonable alternatives to any proposed health care, and the ability to communicate a health care decision.

Decision specific

Fluctuates over time

Patient might have
capacity to make
some decisions but
not others

Patient might have
capacity to make
decisions in **morning**
but not afternoon

Capacity is a
clinical decision

With legal
consequences

3 case examples

Lane v. Candura
(Mass. 1978)

77yo Rosaria
Candura

Gangrenous right
foot and leg

Refuse consent
for amputation



Doc thinks stupid decision

But she **understands** the
diagnosis & consequences

So, she **has** capacity

DHS v. Northern
(Tenn. 1978)

Mary Northern 72yo

Gangrene both feet

Amputation required
to save life



Does **not** appreciate
her condition

“Believes that her feet
are black because of
soot or dirt.”

**In re Maynes-
Turner**
(Fla. App. 1999)

Doc: “She might pose significant risks for herself on the basis of those decisions that she would make.” So no discharge home.

Doc: “Cognitively she does reasonably well. She would seem to possess the necessary knowledge that would be required for restoration.”

Significance of capacity

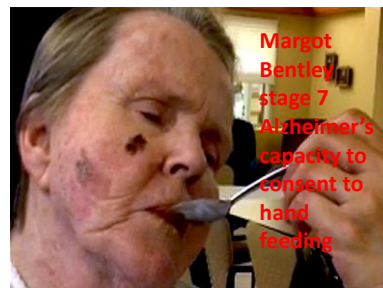
If patient’s decision is not impaired by cognitive or volitional defect, providers **must respect** decision

Otherwise, not honoring choice = **paternalism**, violation of patient autonomy

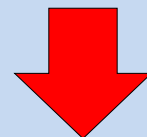
All patients are **presumed** to have capacity

Until the presumption is rebutted

Example:
presumption of capacity



Patient has capacity to make the decision at hand



Patient decides **herself**

BUT patients often lack capacity

1. Had but **lost** (dementia...)
2. Not **yet** acquired (minors)
3. **Never** had capacity (mental disability)

Let's focus on the most common one for ND LTC

Adults who had but **lost** capacity

**Unit
3 of 7**

If patient **cannot** make her own decisions, she needs a **SDM**

**3 main types
SDM**

1st choice – patient picks **herself**

Usually in an advance directive

“Agent”
“DPAHC”

Patient knows who

- (1) They trust
- (2) Knows their preferences
- (3) Cares about her

2nd choice –
if no agent,
turn to **default**
priority list

“Surrogate”
“Proxy”

Most states
specify a
sequence

Agent
Spouse
Adult child
Adult sibling
Parent

ND list is **longer**
than most
9 categories deep

23-12-13. Persons authorized to provide informed consent to health care for incapacitated persons - Priority.

1. Informed consent for health care for a minor patient or a patient who is determined by a physician to be an incapacitated person, as defined in subsection 2 of section 30.1-28-01, and unable to consent may be obtained from a person authorized to consent on behalf of the patient. Persons in the following classes and in the following order of priority may provide informed consent to health care on behalf of the patient.
 - a. The individual, if any, to whom the patient has given a durable power of attorney that encompasses the authority to make health care decisions, unless a court of competent jurisdiction specifically authorizes a guardian to make medical decisions for the incapacitated person;
 - b. The appointed guardian or custodian of the patient, if any;
 - c. The patient's spouse who has maintained significant contacts with the incapacitated person;
 - d. Children of the patient who are at least eighteen years of age and who have maintained significant contacts with the incapacitated person;
 - e. Parents of the patient, including a stepparent who has maintained significant contacts with the incapacitated person;
 - f. Adult brothers and sisters of the patient who have maintained significant contacts with the incapacitated person;

- g. Grandparents of the patient who have maintained significant contacts with the incapacitated person;
- h. Grandchildren of the patient who are at least eighteen years of age and who have maintained significant contacts with the incapacitated person; or
- i. A close relative or friend of the patient who is at least eighteen years of age and who has maintained significant contacts with the incapacitated person.

3rd choice –
ask **court** to
appoint SDM
(rare)

“Guardian”

“Conservator”

SDM summary

Who appoints	Type of surrogate
Patient	Agent DPAHC
Legislature	Surrogate Proxy
Court	Guardian Conservator

How does the SDM decide?

Any type of SDM
can usually make
any decision
patient could
have made

Hierarchy

1. Subjective
2. Substituted judgment
3. Best interests



Subjective

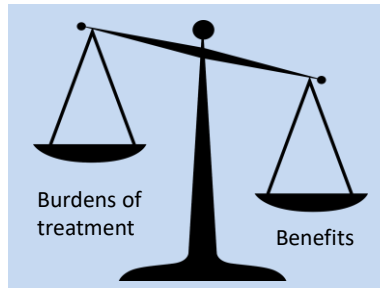
If patient left
instructions
addressing
situation, follow
those instructions

Substituted Judgment

Do what patient
would have decide
(if she could) using
known values,
preferences

Best interests

If cannot exercise substituted judgment, then objective standard



Unit 4 of 7

Who are unrepresented incapacitated patients?

Terminology

Unbefriended
Unrepresented
Adult orphan

Patient w/o proxy
Incapacitated & alone

Definition

3 conditions

1

Lack
capacity

2

No available,
applicable
AD or POLST

3

No reasonably
available
authorized
surrogate

Nobody to
consent to
treatment

**Step by step
flowchart**

1

Does the patient have **capacity**?

If yes, then **patient** makes treatment decision.

If no, can patient decide with **“support”**?

If yes, then **patient** makes treatment decision.

If no, proceed

2

Is there an available AD or POLST

Does the AD or POLST clearly **apply** here

If yes, follow AD or POLST (but involve surrogate)

If no,
proceed

3

If patient lacks capacity, a **SDM** must make the treatment decision.

Is there a court-appointed guardian?

If so, is the guardian reasonably available?

If no guardian . . .

Is there a healthcare agent (DPOAHC)?

If so, is the agent reasonably available?

If no agent . . .

Is there anyone
on the default
surrogate
priority list?

If so, is the
surrogate
reasonably
available?

Have social
workers diligently
searched for
surrogates

If yes,
then →

Nobody to
consent to
treatment

4

Is the situation
an emergency

If yes →

Is there any
reason to believe
the patient
would object

If no, proceed
on basis of
implied
consent

5

Is there an
functioning
guardianship
system?

Usually

Not

If so, seek a
court
appointed
guardian

Even if a guardian
is forthcoming,
may need to
make decisions
in the **interim**

How often
are **you**
seeing this?

**Unit
5 of 7**

**Prevalence
& causes**

Big problem

16% ICU admits

Decisions to limit life-sustaining treatment for critically ill patients who lack both decision-making capacity and surrogate decision-makers*
Douglas B. White, MD; J. Randall Curtis, MD, MPH; Bernard Lo, MD; John M. Luce, MD

5% ICU deaths

ARTICLE *Annals of Internal Medicine*
Life Support for Patients without a Surrogate Decision Maker: Who Decides?
Douglas B. White, MD, MSc; J. Randall Curtis, MD, MPH; Linda S. Wolf, JD, MPH; Thomas J. Probstgaard, MD; Bernard B. Taichman, MD, PhD; Gary Montgomery, MD; Frank Aiken, MD; Bernard Lo, MD; and John M. Luce, MD

> 25,000

Incapacitated and Alone: Health Care Decision-Making for the Unbefriended Elderly

Naomi Karp and Erica Wood



American Bar Association
Commission on Law and Aging
July 2003

3 - 4% U.S. nursing home population

SAFER • HEALTHIER • PEOPLE™
Vital and Health Statistics
Series 1, Number 38 February 2015
Long-Term Care Providers and Services Users in the United States: Data From the National Study of Long-Term Care Providers, 2013-2014
1.4 million
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
Centers for Disease Control and Prevention
National Center for Health Statistics

> 56,000 in USA

> 500 (extrapolated)



GUARDIANSHIP FOR VULNERABLE ADULTS IN NORTH DAKOTA: RECOMMENDATIONS REGARDING UNMET NEEDS, STATUTORY EFFICACY, AND COST EFFECTIVENESS

WINSOR C. SCHMIDT*

300 to 700

Trust Fund is gratefully acknowledged. This Article is based on a Final Report submitted to the Human Services Committee, North Dakota Legislature: Winsor Schmidt, Study of Guardianship Services for Vulnerable Adults in North Dakota (May 30, 2012).



End of Life Care Audit – Dying in Hospital
National report for England 2016

Table 14

National audit (n=9302)		
3.4. Is there documented evidence that the cardiopulmonary resuscitation (CPR) decision by a senior doctor was discussed with the nominated person(s) important to the patient during the last episode of care?		
• YES	78%*	7219
• NO	18%	1706
• NO BUT	4%	377

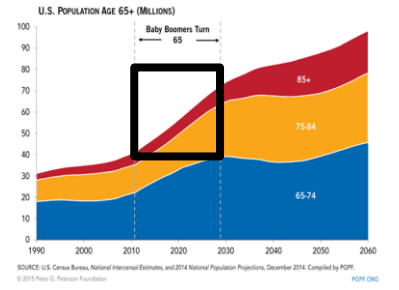
If 'no but' during the last episode of care it was recorded that:

• There was no nominated person important to the patient	47%	177
• Attempts were made to contact the nominated person important to the patient but were unsuccessful	53%	200

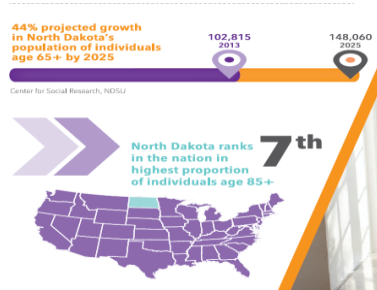
*81% if the 'NO BUTS' are excluded from the denominator

Growing problem

1



North Dakota has one of the **highest** percentages of older people



2

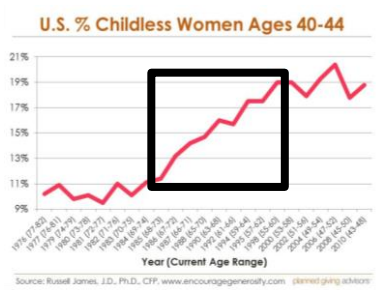
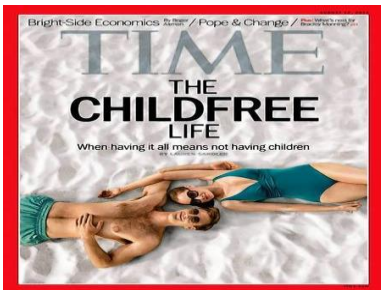
INSIGHT

AARP Public Policy Institute

The Aging of the Baby Boom and the Growing Care Gap: A Look at Future Declines in the Availability of Family Caregivers

Donald Redfoot, Lynn Feinberg, and Ari Houser
AARP Public Policy Institute

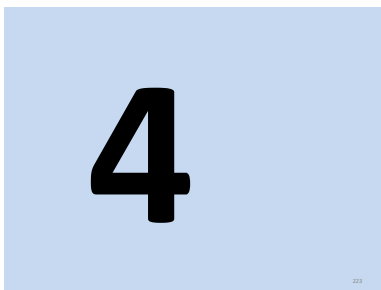
10,000,000
Boomers live **alone**



Key Findings

- The biggest fear (92 respondents) was having no one to speak up for them or act in their best interests when they could no longer do so for themselves

Ageing without Children survey results 2015



Others
“have”
family
members

224

No contact (e.g. LGBT,
homeless, criminal)

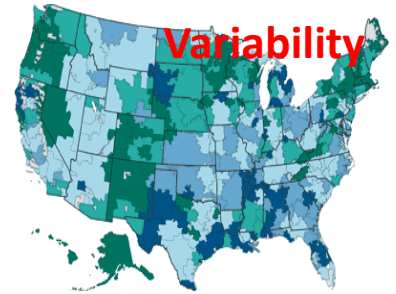
Also lack capacity

Unwilling

225

5

Law as
causal
factor



Variability from
state to state

Some states will
have **fewer**
unrepresented
patients

Some states will
have **zero**
unrepresented
patients

Why?

Longer default
surrogate lists

More
relatives

Spouse
Adult child
Parent
Adult sibling
Grandparent / adult grandchild
Aunt /uncle, niece / nephew
Adult cousin

Close
friend

Social worker
Ethics committee

Existence of
public guardian
system

Slow
Expensive

**Unit
6 of 7**

**Ethical
Problems**

Nobody to
authorize
treatment

3 ways to
respond

1

204

No
treatment

205

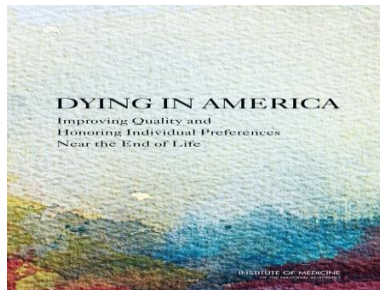
Wait until
emergency
(implied
consent)

206

Longer period
suffering

Increases risks

207



Ethically "**troublesome** . . . waiting until the patient's medical condition worsens into an **emergency** so that consent to treat is implied . . ."

"compromises patient care and prevents any thorough and thoughtful consideration of patient preferences or best interests"

Under-treatment

211

2

212

Over-treatment

Physician acts **without** consent

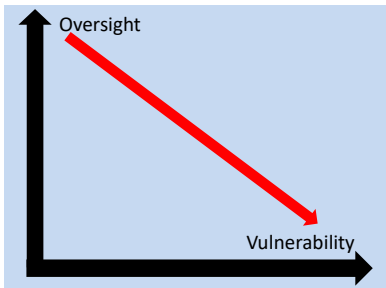
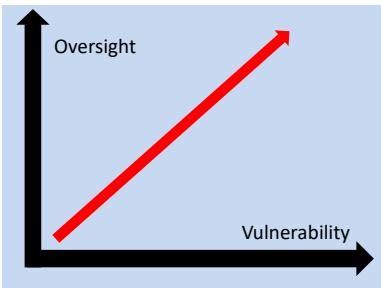
Most common approach

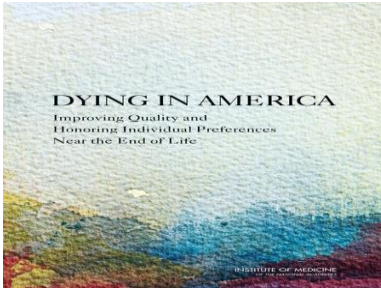
Fear of liability
Fear of regulatory sanctions

Bias
COI
Careless

GUARDIANSHIP FOR VULNERABLE ADULTS IN NORTH DAKOTA: RECOMMENDATIONS REGARDING UNMET NEEDS, STATUTORY EFFICACY, AND COST EFFECTIVENESS
WINSOR C. SCHMIDT*
“unimaginably helpless”

POSITION STATEMENT
Making Treatment Decisions for Incapacitated Older Adults Without Advance Directives
AGS Ethics Committee
“highly vulnerable”
“most vulnerable”





“Having a single health professional make unilateral decisions . . . is **ethically unsatisfactory** in terms of protecting patient autonomy and establishing transparency.”

Prohibited
in ND and
some states

23-06.5-04. Restrictions on who can act as agent.

A person may not exercise the authority of agent while serving in one of the following capacities:

1. The principal's health care provider;
2. A nonrelative of the principal who is an employee of the principal's health care provider;
3. The principal's long-term care services provider; or
4. A nonrelative of the principal who is an employee of the principal's long-term care services provider.

30.1-28-11. (5-311) Who may be guardian - Priorities.

1. Any competent person or a designated person from a suitable institution, agency, or nonprofit group home may be appointed guardian of an incapacitated person. No institution, agency, or nonprofit group home providing care and custody of the incapacitated person may be appointed guardian. However, if no one else can be

3

Scrutiny
Vetting

California
IDT

1. Physician
2. Registered professional nurse with responsibility for the resident
3. Other staff in disciplines as determined by resident's needs
4. Where practicable, a patient representative



Got struck as unconstitutional – inadequate due process

On appeal (A147987)

Legislation to add more oversight (S.B. 503)

“independent” medical consultant + “independent” patient advocate

(CANHR still not sat b/c “paid” by NH)

How do **you** handle this?

Unit 7 of 7

Solutions



Colorado 2016



In addition to new **laws**

POSITION STATEMENT

Making Treatment Decisions for Incapacitated Older Adults Without Advance Directives

AGS Ethics Committee

JAGS 44:986-987, 1996

© 1996 by the American Geriatrics Society

BACKGROUND

Geriatric practitioners are often faced with the problem of making treatment decisions for patients who lack deci-

patient's wishes or value systems. In some cases, surviving family members have only remote knowledge of the patient's values, or are estranged, whereas close friends or others

**Incapacitated and Alone:
Health Care Decision-Making
for the Unbefriended Elderly**

Naomi Karp and Erica Wood



American Bar Association
Commission on Law and Aging
July 2003

The National Long-Term Care
Ombudsman Resource Center

**Advocating
for the
Unbefriended Elderly**

An Informational Brief

August 2010
Jessica E. Brill Ortiz, MPA

2016



Leading Change. Improving Care for Older Adults.

2017



Prevention

1

Advance care
planning
before lose
capacity

2

Diligent
search for
surrogates

NHs, neighbors, service agencies
 Access home, apartment
 Personal effects
 Health records, pension plans

Surrogates usually found for most
thought to be unbefriended

223

POSITION STATEMENT

Making Treatment Decisions for Incapacitated Older Adults Without Advance Directives
 AGS Ethics Committee*

POSITION 2

It should not be assumed that the absence of traditional surrogates (next-of-kin) means the patient lacks an appropriate surrogate decision-maker. A nontraditional surrogate, such as a close friend, a live-in companion who is not married to the patient, a neighbor, a close member of the clergy, or others who know the patient well, may, in individual cases, be the appropriate surrogate. Health professionals should make a conscientious effort to identify such individuals.

Even if no surrogate found, search may reveal evidence of patient's values, preferences

223

The standard of decision-making regarding treatment should consider any present indications of benefits and burdens that the patient can convey and should be based on any knowledge of the patient's prior articulations, cultural beliefs if they are known, or an assessment of how a reasonable person within the patient's community would weigh the available options.

3

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Assess capacity more carefully

Not all or nothing

224

Patient may lack capacity for complex decisions

But **have** capacity to appoint a surrogate

POSITION STATEMENT

Making Treatment Decisions for Incapacitated Older Adults Without Advance Directives
 AGS Ethics Committee*

POSITION 1

Except in cases of obvious and complete incapacity, an attempt should always be made to ascertain the patient's ability to participate in the decision-making process.

If you need a SDM

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Mechanisms
short of
 guardianship

Too expensive
 Too slow

POSITION STATEMENT
Making Treatment Decisions for Incapacitated Older Adults Without Advance Directives
 AGS Ethics Committee

POSITION 3
 After a conscientious effort has failed to identify an appropriate surrogate, a group of individuals who care for the patient may determine appropriate treatment goals and design a humane care plan to meet those goals. This group might consist of a multidisciplinary healthcare team, including physician, nurse, nurse's aide, clergy, and others who have worked most closely with the patient. If an institutional

Colorado 2016



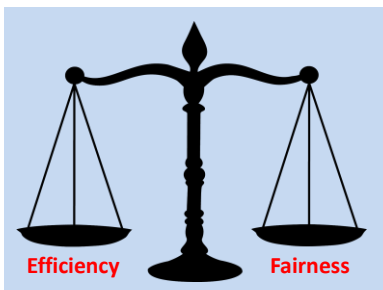
Low - attending
 Medium - proxy
 High - proxy, 2d op, ethics committee



Fla. Stat. 765.401

- (a) guardian
- (b) spouse
- (c) adult child
- (d) parent
- (e) adult sibling
- (f) adult relative
- (g) close friend
- (h) **clinical social worker** . . . selected by the provider's bioethics committee and must not be employed by the provider

Conclusion



Accessible,
 quick,
 convenient,
 cost-effective

Expertise,
neutrality,
careful
deliberation

References

TM Pope, "Legal Briefing: Adult Orphans and the Unbefriended: Making Medical Decisions for Unrepresented Patients without Surrogates," *Journal of Clinical Ethics* 2015; 26(2): 180-88.

TM Pope, "Making Medical Decisions for Patients without Surrogates" *New England Journal of Medicine* 2013; 369(21): 1976-78.

TM Pope & T Sellers, "Legal Briefing: the Unbefriended - Making Healthcare Decisions for Patients without Proxies – Part 1" *Journal of Clinical Ethics* 2012; 23(1): 84-96.

TM Pope & T Sellers, "Legal Briefing: the Unbefriended - Making Healthcare Decisions for Patients without Proxies – Part 2" *Journal of Clinical Ethics* 2012; 23(2): 177-92.

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